



Bevel King Doors *Warranty Information*

Bevel King Triple Glaze IG Unit Warranty

Bevel King does not warrant any product against glass breakage or glass damage for any reason.

The following glass panel warranty shall be void if the unit has not been stored, installed, and maintained in a good and workmanlike manner, or if the damage is resulting from exposure due to installation in an unprotected opening, such as an installation without sufficient roof covering protection, which causes the door and glass panel to be exposed to an unusual amount of direct sunlight and/or precipitation. All beveled glass and textured glass panels are hand made. Therefore, some bubbles and imperfections are acceptable in the glass. Occasionally, some movement of the bevels within the came may cause a slight rattle...this is normal.

Triple glazed (IG) insulated glass panels. Bevel King warrants our insulated glass panels for a period of **FIVE** years from the date of manufacture of the insulated glass panel, against permanent failure of the hermetic seal directly attributed to defective manufacturing, which failure results in permanent obstruction of vision through the panel.

This warranty does not apply if the failure of the seal is caused by an Act of God, damage as a result of exposure to corrosive fumes or condensates, damage resulting from excessive stress from movement of the structure, glass distortion or breakage, mishandling or improper installation or by any other cause whatsoever not within our exclusive control, and shall not apply unless the failure occurs and claim is delivered to us within **FIVE** years after the date of manufacture of the insulated glass panel.

All warranty claims must be presented as outlined above, within the warranty period for the specific product outlined above. Bevel King will not honor warranty claims made prior to payment in full for the warranted product. Upon validation by Bevel King of any claim, Bevel King will at its option:

- 1) repair the product, and return it FOB our Houston, TX facility or our Atlanta, GA. facility, freight collect,
- 2) furnish a comparable replacement product FOB our Houston, TX facility or our Atlanta, GA, freight collect
- 3) refund the purchase price paid for the product by the original purchaser of the product from Bevel King.

BEVEL KING SHALL NOT BE LIABLE FOR CONSEQUENTIAL, INDIRECT, OR INCIDENTAL DAMAGES OF ANY NATURE INCLUDING, WITHOUT LIMITATION, LABOR COST OF ANY KIND ARISING FROM OR IN CONNECTION WITH AN ALLEGED BREACH OF ANY WARRANTY OR NEGLIGENCE ON THE PART OF BEVEL KING.

Bevel King reserves the right to inspect any product, which is alleged to be defective.



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Bevel King Door Warranty

Bevel King warrants all Bevel King hardwood doors for a period of **ONE** year from the date of shipment to be of good material and workmanship and to be free of defects at the time of shipment that would render them unfit for the purpose for which each door is recommended. Before leaving our facility, your door has been inspected for any defects in materials and workmanship and is packaged to protect the door in transit. Because all doors are natural wood, some discoloration and natural grain textures are considered acceptable.

Should the warranted door be found to contain defects, Bevel King will at its option either (1) replace any door without charge, or (2) refund the price received for the door. In the event of a defect discovered after inspection of a door from Bevel King, written notice must be given within 30 days thereafter and before the door is hung or treated in any manner. If the door was damaged by common carrier in transit, then the recipient must submit a claim unless otherwise given other instructions by Bevel King. **No labor, installation, refinishing expenses is covered by this warranty.**

The following are not to be considered defects in material or workmanship and are not covered by this warranty:

1. Wood doors are susceptible to expansion and contraction caused by temperature and humidity variations. Small surface checking or slight shrinking or cupping, which may cause tiny cracks at the joints, may occur under these conditions. These deviations from perfection are not considered flaws. All doors are shipped unfinished and the natural characteristics of wood movement cannot be warranted.
2. Warp shall not be considered a defect for a 6'8" door unless it exceeds a 1/4" in the plane of the door. Warp shall not be considered a defect for an 8'0" door unless it exceeds a 3/8" in the plane of the door. No doors taller than 8' shall be warranted. Warp is any distortion in the door itself and does not refer to the relationship of the door to the frame or jamb in which it is hung. The term warp shall include, bow, cup, and twist. In measuring the amount of warp present in a door, the following method must be used. Bow, cup, and twist are measured by placing a straight edge, taunt wire, or string on the suspected concave face of the door at any angle (i.e., horizontally, vertically, and diagonally.) The measurement of bow, cup, and twist is made at the point of maximum distance between the bottom of the straightedge, taunt wire or string and the face of the door.
3. Panel Shrinkage
4. Trimming of door more than a 1/2" in the width of the door and 1" in the height of the door.
5. Natural variations in the color of the wood or in the texture and grain of the wood.
6. Doors which are improperly hung or do not swing freely.
7. Exterior doors not protected by substantial overhang and exposed to extreme weather conditions.
8. Damage resulting from any cause beyond the control of Bevel King including, but not limited to, damage caused by misuse, abuse, accident, mishandling, fire, flood, earthquake, storm, tornado, or any other act of nature.
9. Any door that has not been sealed and finished the "same" on all 6 sides of the door. Bore holes, mortise pockets, and any other trimming of the door must be sealed and finished for this warranty take effect.